

Point of Sales Specialists
Reservation Systems
Dining Room Management
Credit & Gift Card Processing

The POSeReserve system is a powerful program for online reservations and dining room management. While POSeReserve integrates directly with the POSitouch POS system, the POSeReserve program can be used in any establishment, with or without a POS system. Many of the main features include :

Setup & Installation:

- No Long Term Contracts
- POS System Independent
- Install on Multiple Computers, including PCs or MACs
 - Install on remote computers outside of the restaurant at no additional charge

Reservation Management:

- Operate from Multiple Locations
- RestaurantReserve Website Integration
- Social Media Reservation Widget
- No Per Reservation Fees
- Reservation Portal Listing
- Automatic Email Confirmation
- Automatic Email Reservation Reminder
- Contact Directory
- Advanced Searching
- Reservation Activity Reports

Table Management:

- Preassign Tables
- Track Server Guest Counts/Rotation
- VIP Guest Text Notification and Email to Manager(s), Owners and other stake holders
- Move Tables on the Fly
- Reservation Info Chit
- Ability to Design Multiple Dining Rooms
- Dynamic Table Turn Assignments & Inventory Control
- Automatic Table Linking and Grouping
- Display Guest Photo
- View multiple guests at a table from Facebook Invites
- Guest Name on Table
- Automatic "Thank You" Emails with Invitation for Guest Review
- View Full Banquet Event Order on Screen

Banquet/Group Dining Management (Optional Module)

- View A la Carte' Reservations
- Email Event Packet to Guest
- Manage Banquets at Multiple Locations

Online Reservations & Social Media:

- Install Widget on Multiple Web Pages.
 - Direct guests to your website!
- Unlimited Free Online Reservations
- Create Dynamic Promotions
- Track Marketing Campaigns
- Guests Can Create Their Own Personal Dining Profile
- Generate Private Dining Leads
- Personal Dining Profile on Facebook
- Send Facebook Invites
- Add to Facebook Timeline
- Post to Wall
- Post to Twitter
- Live News Feed

Communication:

- Management Text Messaging
- Text Messaging of Waiting Guests
- Sticky Notes
- Daily Diary

Support:

- Email Support
- Phone Support
- Video Training
- Supported by Your POS Provider

POSitouch

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POSeReserve

Reservation & Table Management System

POSitouch

A Powerful
Reservation and
Table Management
Program for
Restaurants



Reservations that work for you

YOUR GUESTS, YOUR RESTAURANT, YOUR DATA

The POSeReserve system is designed to keep your guests on your website when making reservations. Unlike other systems, when a guest reserves a table with POSeReserve, they stay on your site. Your guests will not receive marketing from other restaurants. Use the POSeReserve system to create targeted emails and promotions. Connect with guests via Facebook and Twitter integration. The POSeReserve system allows guests to invite friends

and update their status via Facebook, extending your restaurant's exposure exponentially. Now, your guest helps in your promoting of your restaurant! Review your guests' visits, preferences and special events, including birthdays and their personal dining preferences. Knowing your guests preferences ahead of time, gives owners/managers an advantage in providing an unforgettable dining experience.



POWERFUL, COST EFFECTIVE

- NO PER RESERVATION FEES
- LOW MONTHLY FEE.
- NO COST FOR USE ON ADDITIONAL COMPUTERS
- ONLINE AND INHOUSE RESERVATIONS
- VIP NOTIFICATION
- TEXT MESSAGE PAGING AVAILABLE
- EMAIL MARKETING AVAILABLE
- FULL SUITE OF REPORTS
- EASILY ADD RESERVATIONS TO YOUR WEBSITE
- FACEBOOK & TWITTER INTEGRATION
- AUTOMATED COMMUNICATIONS

flexible solutions for your restaurant needs

POS SYSTEM INTEGRATION

Designed for the POSitouch POS system, POSeReserve interacts with POSitouch for reservations, dining room management and table status. POSitouch and POSeReserve – one source for all your needs.

- Readily recognize where a table is in the dining process to better forecast table turns and wait times.
- Integrated reservations and waitlist ability.
- Preassign tables and reservations to maximize seating.
- Rearrange tables on the fly to accommodate holidays or large parties.
- Assign servers to sections on the fly, or use preset station templates.

POS INDEPENDENT FUNCTIONALITY

While POSeReserve is designed for maximum integration into the POSitouch POS system, the POSeReserve program is fully functional without a POS system. Restaurant owners can implement a low cost solution, with a fixed monthly expense independent of the number of reservations made online or in house. One low monthly fee allows use on any number of

REPORTING

Stay in control, decrease turn times and increase review with our suite of reports.

- Guest Reviews; Reservation Reports by user, by count and others.
- Guest Dining Frequency.

USING THE POSITOUCH POS SYSTEM OR NOT, POSERESERVE HAS THE SOLUTION FOR YOUR RESERVATION AND DINING ROOM MANAGEMENT NEEDS

AUTOMATION TOOLS

Reduce no-shows, increase traffic, retain guests and increase productivity with our automated communications and tools.

- Automatically email reservation confirmations to guests and email reminder of upcoming reservations.
- Text message capability for notifying guests when their table is ready.
- Automatic "Thank You" emails with guest review options.
- Automatically link and move tables for large parties; POSeReserve lists available tables for large parties;
- Track server rotation, guest and table counts for the meal period.

BANQUET/ GROUP DINING MANAGEMENT

The optional Banquet Management module allows restaurants to create function sheets, contracts and floor plans.



Create an entire function sheet by dragging menu items on to the function sheet. Contracts are created quickly with a few clicks of the button and emailed off to the guest for approval and signatures. Design and arrange banquet seating with ease.

CUSTOM SOLUTION

The POSeReserve system was designed to work with your POSitouch POS system. Support for all your restaurant's needs are provided by one resource! The POSeReserve system can also be used independent of a POS system, allowing restaurants to freely accept online reservations and implement diningroom management.

WEB SOLUTION

The POSeReserve web based solution allows guests to make reservations, anytime from any computer. Additionally, the POSeReserve system allows guests to remain at your website. Guests are never directed to a third party site for reservations.

Owners and Operators can access any of their businesses from any computer to review reservations, business levels and guest counts.

BUSINESS SOLUTIONS

Using other reservation systems ? No worries, you can save the guest database you currently have and import your contacts, emails and other information into the POSeReserve system!

